



Community Safety Performance 2020/21

Presentation to Communities and
Local Services Scrutiny Committee

Presentation



- Delivering Success for Darlington - Vision & Objectives
- Stronger Communities Portfolio Priorities 2020-2023
- Roles & Responsibilities during Pandemic
- Community Safety 2020/2021 - Headlines / Performance
- Community Safety Priorities 2021/2022
- Questions



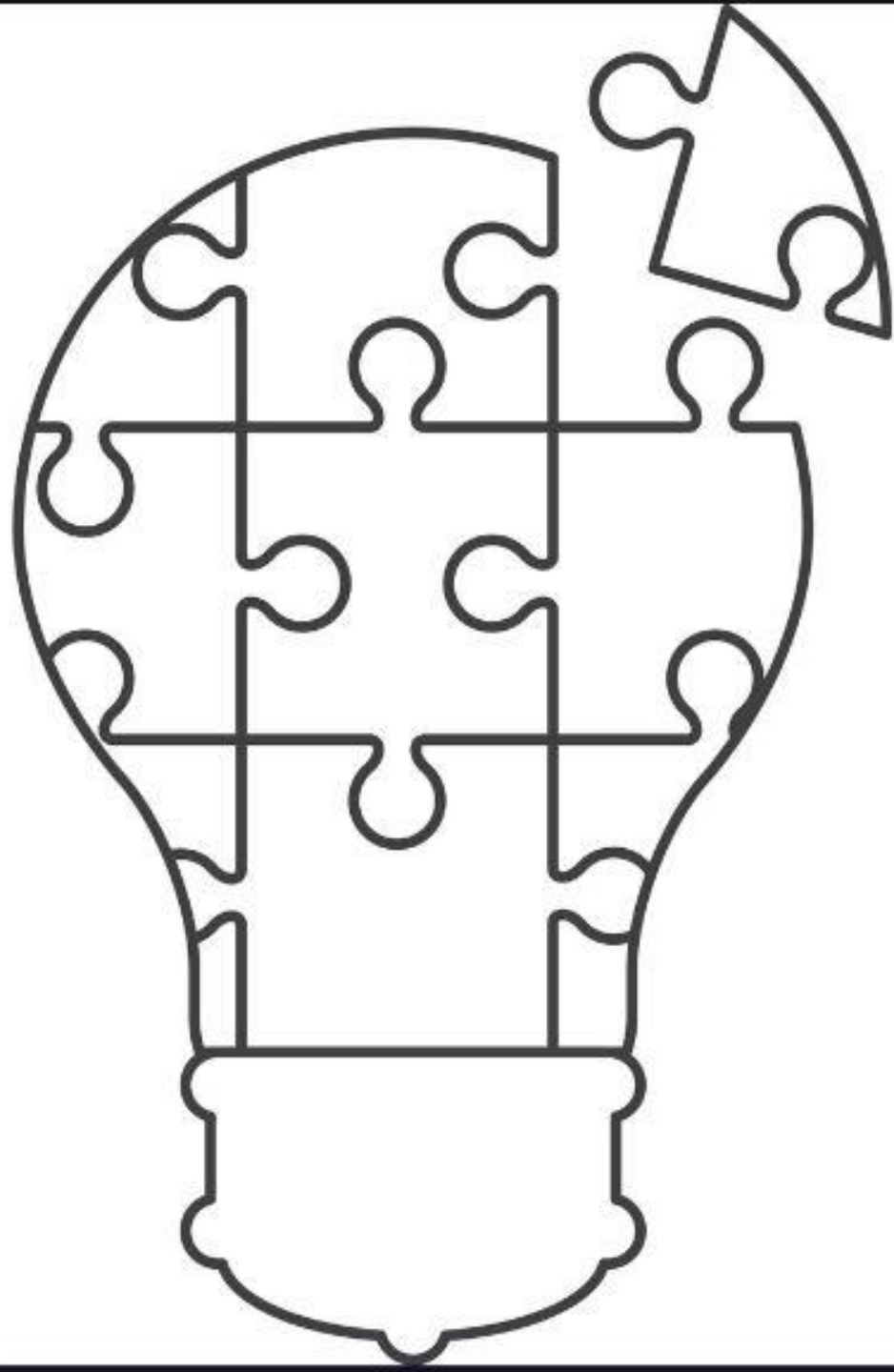
Delivering Success for Darlington

“ Darlington is a place where people want to live and businesses want to locate, where the economy continues to grow, where people are happy and proud of the borough and where everyone has the opportunity to maximise their potential. ”



DBC Council Plan 2020-2023 Priorities

- Growing the economy (jobs, businesses & homes)
- Clean, safe, healthy, sustainable, well-planned, on the move whilst valuing heritage & culture
- Maximising potential of young people
- Supporting the most vulnerable
- Working with local communities
- Dedicated workforce proud to serve the borough and remain accessible, effective and engaged

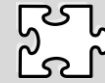


Stronger Communities Portfolio Priorities
2020-2023



Councillor Jonathan Dulston

“My vision is a borough where the fear of crime and crime is reducing, and where community resilience increases.”



Introduce pilot for neighbourhood renewal including reviewing the approach to private sector landlord operations to ensure residents are best supported and protected.



Embed Community Safety service and review its effectiveness and priorities.



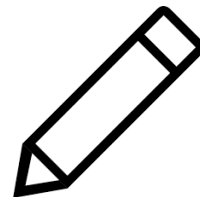
Work with partners to improve response to dealing with drug and alcohol issues.



Support development of the town centre economy - demonstrating it is a safe place.



Review use of CCTV and work with partners to enhance the service further.



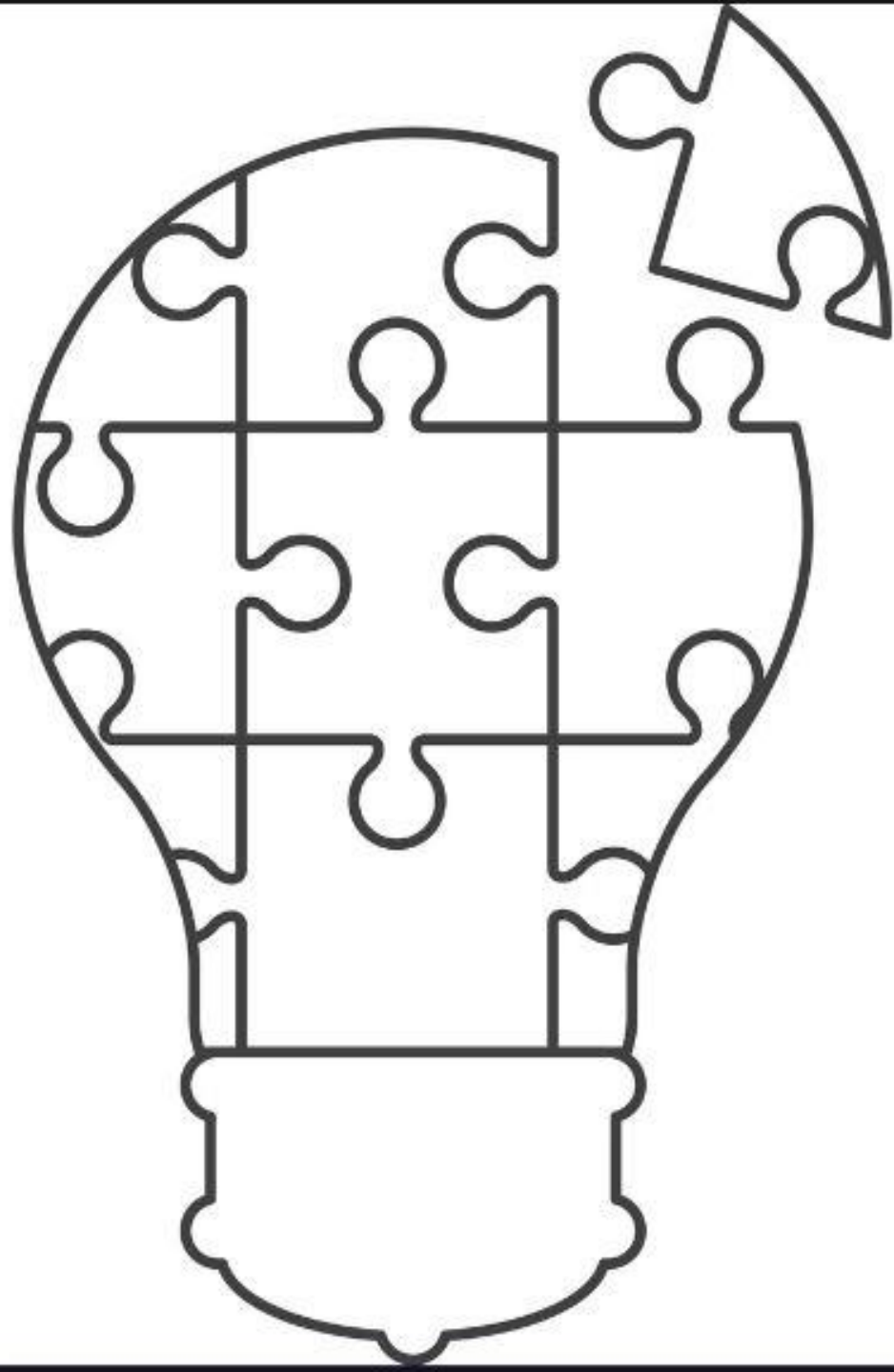
Service Objectives

- Public trust, confidence and satisfaction
- Safe, clean and vibrant town centre
- Engaging with communities
- Partnership working
- Intelligence-led targeted approach
- Proportionate & appropriate enforcement to protect the public
- Embed Think Safety
- Empower the organisation and develop talent for the future



Role during COVID Pandemic

- Community Hub (Supporting shielded, vulnerable and isolated people)
- Traffic Duties (Drinkfield Civic Amenities Site)
- Town Centre
- Darlington Prevention & Compliance - working closely with partners to support the 4E's approach (engage, explain, educate and enforce) to control the spread of the disease. Preventative action by front-line services, directed patrol, joint-operations and targeted activity
- Normal duties and responsibilities



Headlines

01

Civic Enforcement

01

- Town Centre (Purple Flag, Begging)
- Evening and Night-Time Economy Strategy
- Civic Enforcement (ASB, Environmental Crime, Dogs, Parking & Vehicles)
- Back Lanes Project / Fly-tipping
- Public Spaces Protection Order / Responsible Dog Ownership



2619 reported incidents



513 reports of anti-social behaviour



1202 environmental crimes reported



1739 parking complaints



156 stray dogs



66 fixed penalty notices (various offences)



3043 parking notices

02

CCTV & Parking

02

CCTV

- CCTV (Deployable)
- Legal Requirements (Certification Mark)

Parking

- New Parking Software (Imperial)
- Review Parking in Darlington (Schools, Verges)

✓ 2665 incidents recorded (anti-social behaviour, missing person, incidents, disturbances, vulnerable distressed people and traffic offences)

✓ 295 requests for police footage

✓ 1233 out of hours calls from Council property and tenants

✓ 926 emergency repair calls

✓ 73,053 calls from vulnerable people via Lifeline

✓ 98% of calls answered in 30 seconds

✓ 12,647 incoming calls

✓ 97,168 outgoing calls

✓ Safer Places to Park: all DBC car parks are accredited with the 'Park Mark' award, following assessment by the Police and the British Parking Association.

03

Licensing

03

- Complete Review of Taxi Policy
- Complete Review of Licensing Policy
- Pavement Cafes
- Alcohol Harm Reduction Strategy
- Digital Licensing Unit
- New animal welfare legislation
- Successfully defended decisions made by Licensing Committee at Magistrates Court on three occasions



37 incidents reported



31 investigations



4 operations



162 inspections



342 traders receiving compliance advice

04

Trading Standards

04

- Trading Standards Regional Control Strategy
- Financial Investigations
- Illegal Tobacco (convictions)
- Promote Safe & Fair Trading in Darlington (product safety - fake & unsafe goods)
- Friends against Scams
- Protecting residents (fraudsters, rogue traders and organised crime / Rogue Trader Schemes)
- Animal Health
- Defenders UK (Fraud)
- Be a Smart Shopper



1064 reported incidents



28 active investigations



4 operations



5 successful prosecutions and 4 successful applications for forfeiture of illegal goods, since April 2020



29 Trader Compliance Advice



93% of service requests dealt with in 5 days



59 high risk inspections completed

05

Private Sector Housing

05

- Deliver housing improvements
- Various energy efficiency projects – including Warmer Homes 4
- Complete Housing Stock Condition Survey
- Area based action - Northgate initiative (covering 170 service requests)
- Empty Homes projects, such as Next Steps
- Specialist training (Level 7) and Tenant Fees Act 2019



361 service requests (information, advice, disrepair, empty properties, damp, energy efficiency, heating and financial advice)



58 visits completed

Housing improvements:



27 category 1 hazards removed



49 public health improvements



34 health & safety interventions



39 formal enforcement actions taken

06

Community Resilience

06

- Contest (Government Counter Terrorism Strategy)
- Hate Crime Plan - CPS Regional Hate Crime Scrutiny Panel
- Community Engagement (LGBT (Arcus), UNITY, More in Common, Darlington Association on Disability - ‘Hidden Disabilities’)
- Safer Streets (Northgate & North Road)
- Eyes & Ears
- Road Safety
- PESAG / Health & Safety
- Communication



37 press releases



61 social media posts



22 articles in One Darlington



22 remote meetings with community groups (keeping in touch)



Delivery of webinars for Darlington Schools



330 homes visited in connection with Safer Streets



3 health & safety incidents

07

Data Analyst

07

- Tasking & Coordination
- Problem Solving & Demand Reduction
- Community Safety Partnership & Multi-Agency Problem Solving Group
- Performance data
- Orcuma



32 profiles completed

Community concerns / complaints

Anti-social behaviour

Crime

Environmental incidents



Purple Flag



Darlington Covid Prevention & Compliance Group

Crime and Disorder (December 2020)



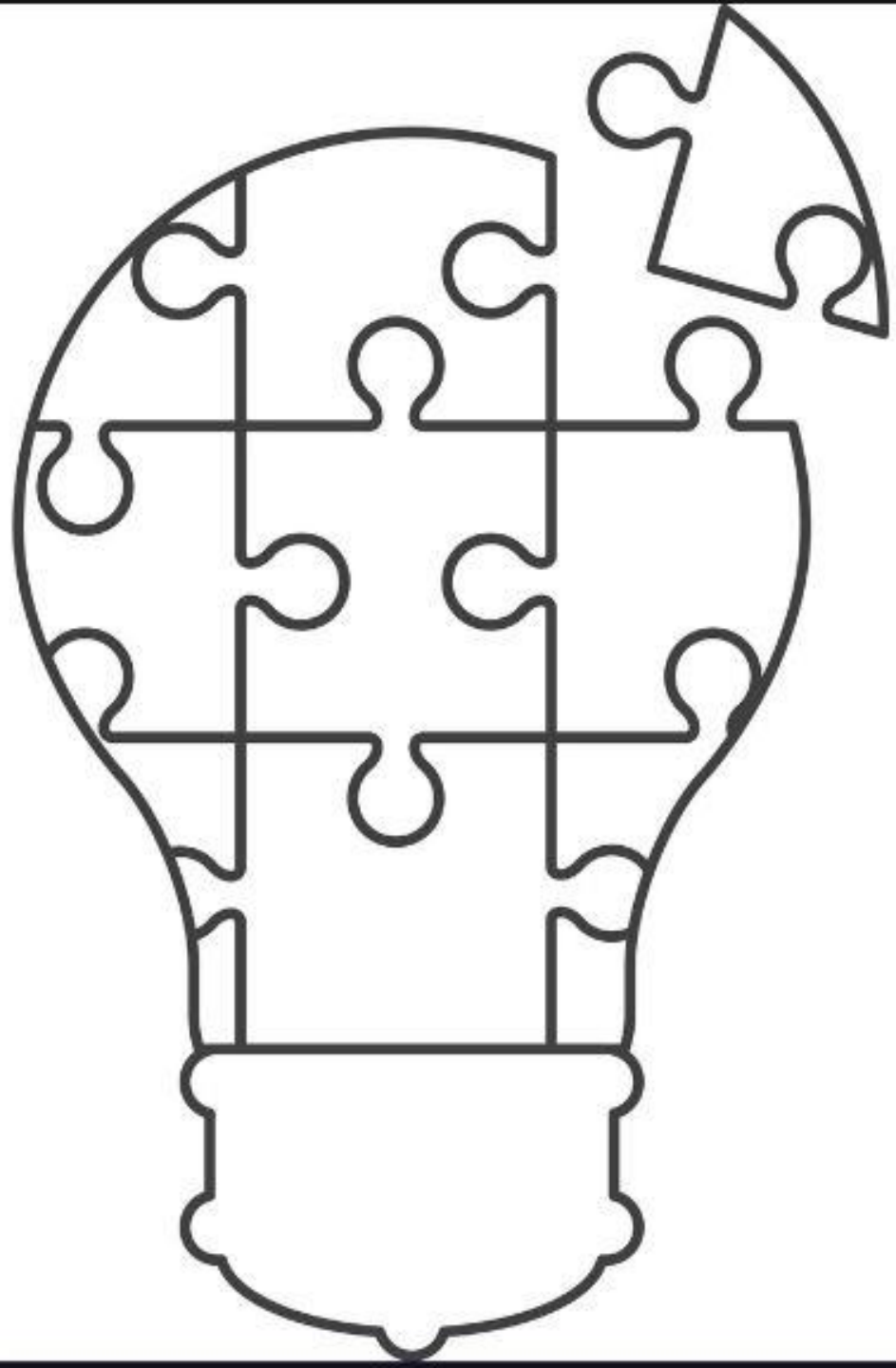
Darlington

Crime	-	17%	↓	Reduction of 1607
Incidents	-	10%	↓	Reduction of 2435
ASB	-	5%	↑	Increase of 141

(Increase in vulnerable adults, alcohol-related ASB, nuisance, noise & dispute - all areas excluding town centre).

Darlington Town Centre

Crime	-	57%	↓	Reduction of 860
Incidents	-	50%	↓	Reduction of 1361
ASB	-	55%	↓	Reduction of 217



Policing

Chief Inspector Chris Knox

“Our Values & Vision”

Positive Fair Courageous Inclusivity Integrity




We will deliver excellent policing, inspiring confidence in victims and our communities, by:

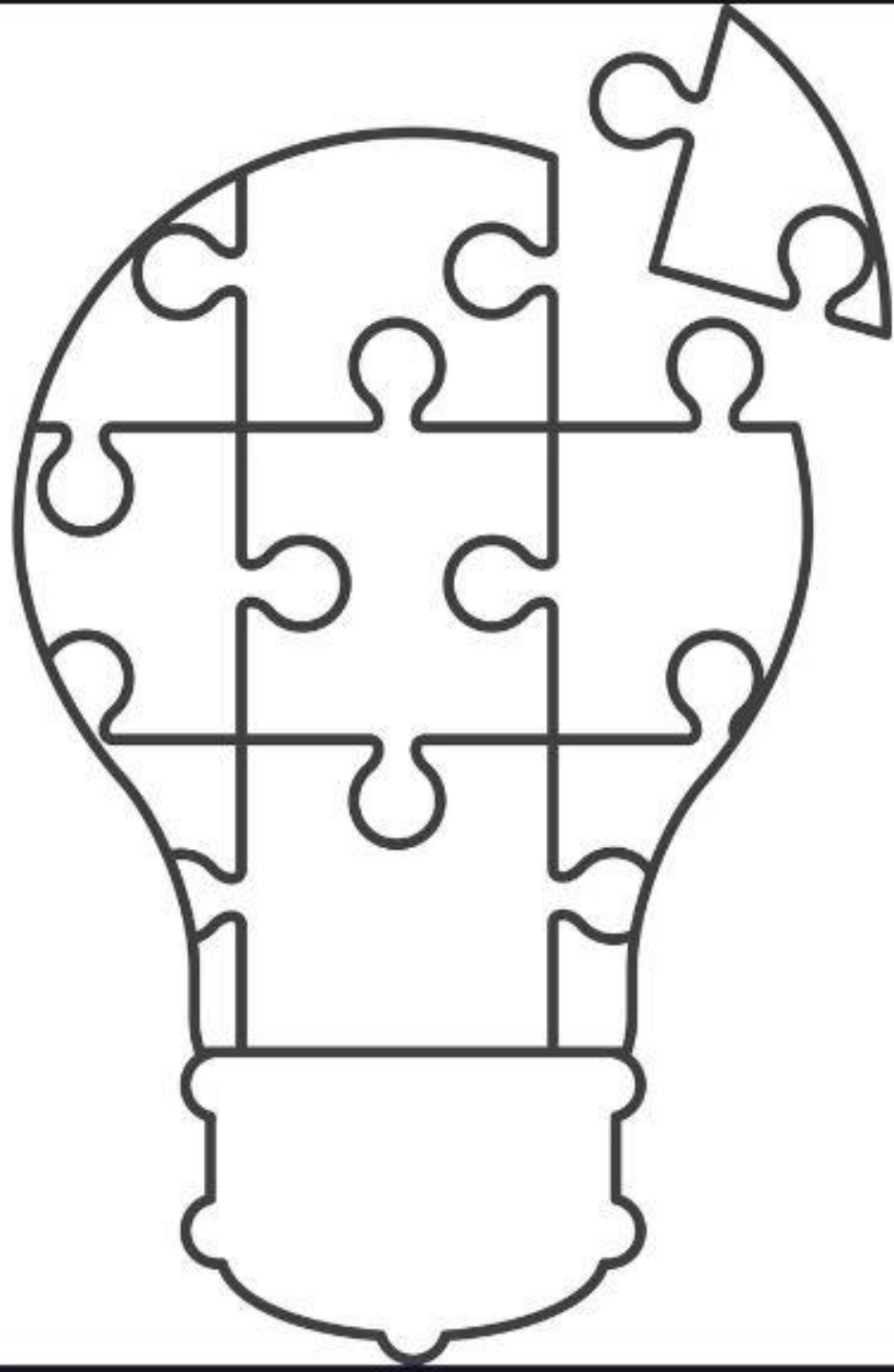
Protecting Neighbourhoods

Solving Problems

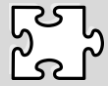
Tackling Crime

Proud to deliver value for money policing to the people of County Durham and Darlington

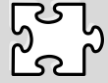
-  Partnership Working/Police and Partners
-  Dwelling Burglaries
-  Theft From Vehicles
-  Operation Trident
-  Operation Jigger
-  Operation Endurance
-  COVID and Policing abstractions
-  Neighbourhood Teams agility/Enforcement
-  COVID Fixed Penalty Notices/Warnings
-  Magistrates Warrants
-  Vehicles seized



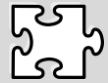
Community Safety Priorities 2021/2022



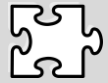
Town Centre (Purple Flag, Begging)



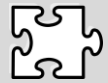
CCTV



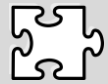
Environmental Crime (Fly-tipping, back lanes & dogs)



Parking Software (Evaluation)



Trading Standards Control Strategy



Financial Investigation



Animal Welfare



Scams



Housing Strategy (Improvements, Conditions, Energy, Fuel Poverty, Northgate & Enforcement)



Alcohol Harm Reduction



Digital Office



Contest, Prevent & Channel (Counter-Terrorism)



Hate Crime



Community Cohesion



Road Safety



Water Safety



Safer Streets



Events



Questions
